

# THE HUDSON LAW FIRM

## GUIDE TO ACTIVATING YOUR WATER SERVICE

THE HUDSON LAW FIRM, LLC

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### **WATER ACTIVATION FOR METRO COUNTIES AND MUNICIPALITIES WITHIN THE COUNTIES**

The following is a list of the metro area counties and relevant information for activating water service. In some counties like Bartow and DeKalb, all residents use the county's water service. In other counties like Cobb, Fulton and Cherokee, in you live in a municipality, you use the water utility of that municipality, but if you live in an unincorporated part of the county, you use the county's water service.

#### **1. BARTOW COUNTY**

Bartow County Water New Service information page

[http://www.bartowga.org/departments/water/customer\\_service.php](http://www.bartowga.org/departments/water/customer_service.php)

#### **2. CHEROKEE COUNTY**

Cherokee County Water & Sewer Authority

140 West Main Street

Canton, GA 30114

Office hours are 8:00am – 5:00pm.

Phone 770-479-1813.

#### **Cherokee Municipalities:**

##### **Ball Ground:**

Ball Ground City Hall

215 Valley Street in Ball Ground, GA 30107

770.735.2123

Ball Ground Water Service Application:

Online: <http://cityofballground.com/watersewersanitation-service-application/>

Printable: <http://cityofballground.com/pdf/Water%20Application%20Form%20WEBSITE%20FORM.pdf>

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For mail: 3060 Peachtree Road, NW, Atlanta, GA 30305

404-863-5338, [harold@thehhfirm.com](mailto:harold@thehhfirm.com)

**Canton:**

City of Canton Utility Department  
151 Elizabeth Street  
Canton, Ga 30114  
770-704-1502

Website:

[cityofcantonwater@canton-georgia.com](mailto:cityofcantonwater@canton-georgia.com)

Canton Water Service Application:

<http://fs3.formsite.com/canton/cocnewservice/index.html>

**Waleska:**

Waleska Water Authority  
8891 Fincher Road  
Waleska, GA 30183  
770-479-2912

Website with link to application for water service;

<http://www.cityofwaleska.com/waterservice.aspx>

**Woodstock:**

Utility Billing Offices  
City Annex  
12453 Hwy 92  
Woodstock, GA 30188  
Office: (770) 592-6006  
Fax: (678) 388-6352  
Email: H2O@woodstockga.gov

Woodstock Water Service Application:

<http://ga-woodstock2.civicplus.com/DocumentCenter/Home/View/4803>

**3. CLAYTON COUNTY**

Clayton County Water Authority  
1600 Battle Creek Road,  
Morrow, GA, 30260-4302  
Customer Service (770) 960-5200  
Business Office (770) 961-2130

Clayton County establishing new service information page  
<http://www.ccwa.us/establish-new-services>

Clayton County Water Authority provides water service to residents of all municipalities of Clayton County.

#### **4. COBB COUNTY**

Cobb County Water System  
660 South Cobb Drive  
Marietta, GA 30060  
770-419-6200  
770-419-6224 (Fax)

Cobb County Online Water Service Application:  
[https://cobbcounty.org/index.php?option=com\\_content&view=article&id=7002&Itemid=2813](https://cobbcounty.org/index.php?option=com_content&view=article&id=7002&Itemid=2813)

#### **Cobb Municipalities:**

##### **Austell:**

City Hall  
2716 Broad Street SW  
Austell, GA  
(770) 944-4300  
[http://www.austellga.gov/index.asp?Type=B\\_BASIC&SEC={635FF24A-7CBA-4CB1-B55B-B52343DE884F}](http://www.austellga.gov/index.asp?Type=B_BASIC&SEC={635FF24A-7CBA-4CB1-B55B-B52343DE884F})

Water Service Application:  
[http://www.austellga.gov/vertical/sites/%7B9B297CAB-4071-469A-A4EE-45B5229627B7%7D/uploads/Utility\\_Service\\_Application\(1\).pdf](http://www.austellga.gov/vertical/sites/%7B9B297CAB-4071-469A-A4EE-45B5229627B7%7D/uploads/Utility_Service_Application(1).pdf)

##### **Marietta:**

Marietta Power and Water  
675 N Marietta Parkway  
Marietta, GA 30060  
770-794-5150  
Webpage: <http://www.mariettaga.gov/431/Start-or-Stop-Your-Service>

Water Service Application:  
<http://www.mariettaga.gov/DocumentCenter/View/428>

**Powder Springs:**

City Hall  
4484 Marietta Street  
Powder Springs, GA 30127  
(770) 943-8000  
(770) 943-8003

Utility Department Website:

<http://www.cityofpowdersprings.org/629/Establish-Service>

Must apply in person.

**Smyrna:**

Utilities Service Department  
2800 King St SE  
Smyrna GA 30080  
Voice: (678) 631-5338  
Fax: (770) 319-5334  
Email: [water@smyrnaga.gov](mailto:water@smyrnaga.gov)

Water Service Application webpage: <http://www.smyrnacity.com/your-government/departments/finance/utility-services/water-sanitation-service-applications>

**5. COWETA COUNTY**

Coweta Water Service Authority  
545 Corinth Rd,  
Newnan Ga. 30263  
770-254-3710  
Fax: 770-254-3714  
Email: [contactus@cowetawater.com](mailto:contactus@cowetawater.com)

Coweta County establishing new service online application  
<http://www.cowetawater.com/new-service-application/>

**6. DEKALB COUNTY**

Utility Customer Operations  
774 Jordan Lane, Suite 200  
Decatur, Georgia 30033  
Phone: (404) 378-4475  
Fax:(404)-687-3504

Website: <https://www.dekalbcountyga.gov/watershed-management/watershed-management>

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404-863-5338, [harold@thehhfirm.com](mailto:harold@thehhfirm.com)

DeKalb County Water Service Application:

<https://www.dekalbcountyga.gov/sites/default/files/waterapp.pdf>

## **7. DOUGLAS COUNTY**

Douglasville-Douglas County Water and Sewer Authority  
8763 Hospital Drive,  
Douglasville, Georgia 30134

P.O. Box 1157,  
Douglasville, Georgia 30133  
(770) 949-7617

7:30 A.M. - 5:30 P.M. Monday – Friday

Establishing New Service information page

<http://www.ddcwsa.com/customer-services/account-services/establishing-service/>

New Service Package

<http://www.ddcwsa.com/wp-content/uploads/2016/12/New-Service-Packet-2015.pdf>

## **8. FORSYTH COUNTY**

Forsyth County Water New Service Home Page Instruction

<http://www.forsythco.com/Departments-Offices/Water-Sewer/Customer-Service/New-Service>

## **9. FULTON COUNTY**

Fulton County Water & Sewer Division services the City of Alpharetta and the unincorporated sections of Alpharetta, Duluth, Milton, Suwanee, and Woodstock.

Fulton County Water/Sewer Home Page and Instructions:

<http://fultoncountyga.gov/fcfd-water-sewer>

Fulton County Water Service Application

<http://www.fultoncountyga.gov/fcfd-ws-service-application>

### **Fulton Municipalities:**

#### **Atlanta:**

City of Atlanta, Department of  
Watershed Management  
72 Marietta Street NW  
Atlanta, Georgia 30303  
404-546-0311

Website:

<http://www.atlantawatershed.org/how-do-i/start-my-service/>

Atlanta Water Service Application Webpage:

<http://www.atlantawatershed.org/customer-service/service-fees/>

**Alpharetta:**

Alpharetta is serviced by the Fulton County Water & Sewer Division referenced above.

**Johns Creek:**

John's Creek is serviced by the Fulton County Water & Sewer Division referenced above.

**Roswell:**

Roswell Water Utility  
105 Dobbs Drive  
Roswell, GA, 30075  
770-641-3759

Website:

<http://www.roswellgov.com/government/departments/environmental-public-works/water-utility>

Roswell Water Service Application page:

<http://www.roswellgov.com/government/departments/finance/utility-billing>

**Sandy Springs:**

Atlanta Department of Watershed Management  
Main: 404.658.6500  
[www.atlantawatershed.org](http://www.atlantawatershed.org)

Water Service Initiation webpage:

<http://www.atlantawatershed.org/how-do-i/start-my-service/>

**10. GWINNETT COUNTY**

Gwinnett County Services Forms

<https://www.gwinnettcounty.com/portal/gwinnett/Departments/PublicUtilities/CustomerSelfServiceForms>

Gwinnett County Water New Service online Application

<https://www.gwinnettcounty.com/portal/gwinnett/Departments/PublicUtilities/PayWaterBillOnline/>

**Gwinnett Municipalities:**

**Buford:**

Buford Waterworks

3370 N Waterworks Rd, Buford, GA 30518

Phone: (770) 932-7986

Webpage: <http://www.cityofbuford.com/Water.aspx>

Service Application webpage:

<https://cityofbuford.sophicity.com/OnlineFormsResponse.aspx?FDID=f0994a3d-e0ff-de11-bba2-0040f46d84b5>

**Lawrenceville:**

City of Lawrenceville Water Department

70 S Clayton Street

Lawrenceville, GA 30046

(770)963-2414

Website: <http://www.lawrencevillega.org/government/utilities/water/>

Must visit Water Department in person to set up account and hook up date

**11. HALL COUNTY**

City of Gainesville online application for new service

<http://www.gainesville.org/department-of-water-resources/application/>

**12. HENRY COUNTY**

Henry County Water Authority

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404-863-5338, harold@thehhfirm.com

1695 Highway 20 West  
McDonough, GA 30253  
Phone (770) 957-6659  
Fax (678) 583-2466

Henry County application for new service information page  
<http://www.hcwsa.com/establishing-new-service>

### **13. PAULDING COUNTY**

Paulding County Water Service  
240 Constitution Blvd,  
Dallas, GA 30132  
770-222-6868  
Fax 770-222-6867

Paulding County new service information  
<http://www.paulding.gov/index.aspx?nid=664>

Paulding County application for new service  
<http://www.paulding.gov/DocumentCenter/Home/View/152>

### **14. WALTON COUNTY**

Walton County Water Department  
770-466—4887

City of Monroe new service information:  
<http://www.monroega.com/system/resources/W1siZiIsIjIwMTQvMDEvMTUvMTkvNDgvNTIvODk0L1VUTFJFUTIwMTQucGRmI1d/UTLREQ2014.pdf>

215 North Broad Street, Monroe, GA. (mailing address is PO Box 725, Monroe, Georgia, 30655)  
770-267-3429  
Fax 770-267-3698